

TENNESSEE DEPARTMENT OF FINANCE AND ADMINISTRATION
Application Architect supporting DCS - Information Management Unit

Job Summary: Reports to the Director of Information Management supporting DCS and is responsible for leading a team of IT professionals who will focus on developing and maintaining reports from the Child Welfare System, TFACTS for DCS and Federal reporting requirements.

Responsibilities:

- Provide direction and assign priorities to the Information Management Reports team of over seven employees.
- Major responsibilities in maintaining over 300 reports for DCS users and for required Federal reporting.
- Develop new reports based on Federal reporting requirements of AFCARS, NCANDS and NTYD.
- Manage customer expectations and negotiate solutions to complex problems with customers for assigned areas.
- Develop and maintain individual performance plans to evaluate team member's performance and adhere to the state's performance evaluation policies.
- Communicate status of responsibilities with management, peers, subordinates and customers via verbal and written mediums.
- Maintain and promote effective customer service relationships with users and business owners.

Minimum Qualifications: Bachelor's degree in an IT or Business related field. Relevant professional information technology experience may be substituted for the required degree.

- Three years of experience managing or leading IT teams.
- Five or more year's in-depth technical knowledge of AFACRS, NCANDS and NTYD reporting requirements.
- Five or more years of experience with Child Welfare system and database requirements.
- Five or more years of technical knowledge best practices over database management.
- Five or more years of ETL design, creation and management.
- Five or more years of Department of Children's Services business process knowledge.
- Five or more years of TFACTS database management experience.
- Expert level Oracle SQL and SQL+ experience.
- Report design experience with Oracle Business Intelligence Enterprise Edition.
- Excellent interpersonal, written, and verbal communication skills
- Excellent time management, organization, and prioritization skills

Preferred Qualifications:

- Prior state government experience is a plus.

Knowledge, Skills, Abilities, Competencies:

- Decision Quality
- Problem Solving
- Developing Direct Reports and Others
- Directing Others
- Drive for Results
- Building Effective Teams

The State of TN is an Equal Opportunity Employer.

Resumes should be submitted via email to EIT.Resumes@tn.gov

Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.